

Superior Safe Company

OWNER'S MANUAL



"A Step Above the Rest"

2055 S. Tracy Hall Parkway, Provo, UT 84606

PH: 801-377-7199 | FAX: 801-377-7195

www.SuperiorGunSafes.com

THANK YOU FOR CHOOSING SUPERIOR SAFE

Thank you for choosing one of Superior's fine safes to protect your important assets. We are confident your new safe will provide a lifetime of security and satisfaction.

Your new Superior Safe is a hand-crafted product, built the old fashioned way, heavy and tough. It is made of American steel and components and should provide years of trouble-free service.

After the initial installation and set-up, other than an occasional cleaning, your safe should require minimal service. Please review this manual to help ensure the proper installation and use of your new Superior Safe.

CONTENTS INCLUDE: Owner's manual, shelves, key (for key lock), handles, warranty registration and information on Extended Lock Warranty.

Place serial number and combination here

Make a copy of your combination and place it OUTSIDE of your safe!

INSPECT YOUR SAFE UPON ARRIVAL: Inspect your safe for shipping damages as soon as you receive it. If you find any damage please do not accept the safe. Any damage not noted upon delivery must be reported to your dealer within fifteen (15) days or there will be no recourse.

SAFETY WARNING:

Safe doors are HEAVY. Do not open the door while the safe is unstable and not on a level setting. Hanging on the open door may cause the safe to tip forward when not lag-bolted to the floor. We highly recommend that you bolt your safe down to prevent serious injury or death to you or others. Please do not leave your safe open if you have small children who might climb inside or on your safe. This could cause serious injury or death.

BOLT-DETENT:

When the safe's door is open the bolt-detent prevents bolt movement. The release lever is located on the hinge side of the door midway up, near the door bolts.

REMOVAL OF SHIPPING PALLET:

There is a pull-tab on the front of the floor panel. Pull on the tab and the front floor panel will come up. Then lift up on the floor panels to expose the four pallet bolts you will be removing. If you choose to remove the shipping pallet yourself, it is recommended you do it with a helper, exercising great care when tipping the safe as its weight may pose a safety hazard.

BASIC USE AND MAINTENANCE OF YOUR SAFE

SAFETY PRECAUTIONS: Before you move the safe from the pallet, make sure you have tested the combination and lock to make sure they are working properly. Safes are extremely heavy and challenging to handle. We recommend that you use the proper moving equipment or use a trained professional. Safe doors are not meant to be removed due to the possibility of injury. Never move the safe while the safe's door is open. Do not open the door with the safe lying on its back.

PLACEMENT OF YOUR SAFE: Make sure to verify the load bearing weight of the floors and stairs and the type of flooring the safe will be moved over. Take precautions needed to prevent the safe from damaging floors, doorways and walls. We also suggest that you measure the doorways and stairs to make sure the safe will fit through to its final location.

ANCHORING YOUR SAFE: We strongly recommend that you anchor your safe to the floor. Make sure the safe is level. Use redwood door shims to level the safe so the door has an even swing. Use appropriate hardware for the wood or cement surface you are anchoring to.

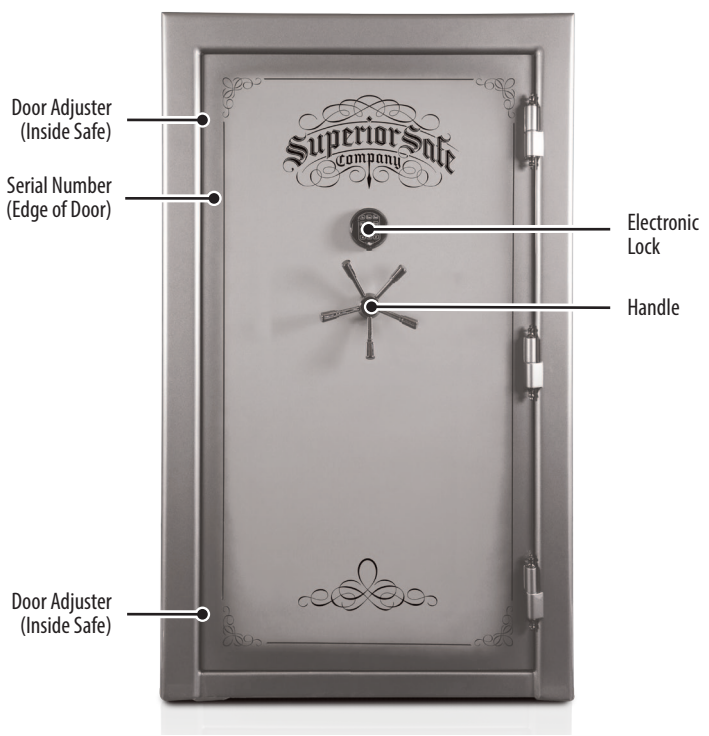
LOADING YOUR SAFE: While putting guns into your safe make sure they rest securely against the gun cutouts. This will minimize door contact when the door is closed. If you are storing any electronic media, use a media cooler to provide additional protection. Also, do not put anything in your safe that will put pressure against the door or the locking bolts when the door is closed.

HUMIDITY: If you live in a humid environment the use of a dehumidifier will help protect the safe's contents from rust or mildew. Dehumidifiers and other moisture reducing products suitable for your safe are available from you dealer. Do not install these devices near the door or the locking bolts because they might prevent lock up.

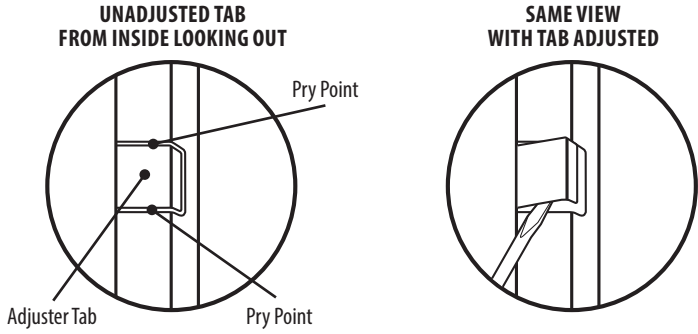
CLEANING YOUR SAFE: To clean the exterior of your safe use a damp, soft cloth with mild soap and water. Other cleaning materials may cloud or scratch the finish of your safe. Logos and other graphic images must be wiped gently—do not rub or polish. The lock and handle have protective coatings to prevent tarnish. Metal polishes or solvents can cause damage. Simply wipe the exterior with a soft cloth.

LOST COMBINATION: The lock on your safe has a randomly set combination. A record of your combination by serial number is kept on file. If you loose your combination you can retrieve a copy for a small research fee. A combination request form must be filled out and faxed along with a copy of the sales receipt to Superior Safe 801-377-7195 or you can email to: customerservice@superiorgunsafes.com.

DOOR ADJUSTMENT



ADJUSTING THE DOOR: When you open your safe, you will find corner protectors on top and bottom of the open side of the door. Remove the corner protectors and foam. Follow the steps on the next page titled, "Combination Lock Operating Instructions" or "Electronic Lock Operating Instructions". After you have your combination working properly, close the door to see if there is any in-and-out movement. If the door moves even slightly it needs adjustment. There are two adjusting tabs located inside the front left hand side of the safe. Using a screwdriver pry the tabs out slightly to remove some of the movement in the door. Be careful not to over adjust the tabs! This could cause the mechanism to bind.



COMBINATION LOCK OPERATING INSTRUCTIONS

FOLLOW THESE STEPS TO PREVENT LOCK-OUT:

If your safe has a key-lock dial, unlock it with the key found in your packet. Turn dial to the right until it stops; retract bolts by turning the handle clockwise. Open the door 90 degrees and extend the locking bolts to the locked position. It may be necessary to depress the bolt-detent (located on the hinge side of the door midway up) before the bolts will extend. Now try the combination with the door open.

Dial the combination three times with the safe door open to get familiar with the lock before closing. **DO NOT LOCK THE SAFE UNTIL YOU ARE SURE THE COMBINATION IS WORKING PROPERLY.** On occasion a combination may shift during shipping. If you are still having problems, leave the safe door open and contact your dealer.

DIAL INSTRUCTIONS:

Always count the number of times the number passes the opening index, not the number of revolutions you turn the dial.

STEP 1



Turn the dial counterclockwise (LEFT) three times stopping on the first number at the index mark.

1st # _____

STEP 2



Turn the dial clockwise (RIGHT) stopping on the number the third time you see it at the opening index.

2nd # _____

STEP 3



Turn the dial counterclockwise (LEFT) stopping the second time you see the number at the opening index.

3rd # _____

STEP 4

Turn the dial clockwise (right) until the dial completely stops at about 87. You will feel some resistance at about 97 but keep turning the dial until it completely stops. Then turn the safe handle clockwise to retract the locking bolts.

MECHANICAL LOCK WARRANTY:

The Sargent & Greenleaf® mechanical lock has a five-year warranty. Superior Safe offers an extended warranty that will save you from major expense if your safe ever needs lock repairs or replacement. See our enclosed offer on the Extended Lock Warranty in your packet.



LA GARD® ELECTRONIC LOCK OPERATING INSTRUCTIONS

OPENING THE LOCK:

1. Enter valid six digit combination (factory set to 1-2-3-4-5-6).
2. The lock will confirm a valid combination entry with a double signal.
3. Within four seconds, turn the handle right clockwise to the open position.
4. Open the safe's door.

Invalid Combination Entry - Lock will signal three times.

WRONG TRY PENALTY:

- Entry of four consecutive invalid combinations starts a five minute delay period, LED flashing red at ten second intervals.
- At the end of the delay period, two more consecutive invalid combinations will restart an additional five minute delay period.
- Entry will not respond to keystrokes during delay period.

CHANGING YOUR COMBINATION: (KEEP THE DOOR OPEN)

1. Enter "zero" six times.
2. Enter your existing six digit combination one time.
3. Enter your NEW six digit combination two times.
4. If a mistake is made wait thirty seconds and repeat steps 1-3.
5. Test the lock operation several times before closing the door.
6. Valid Combination Entry—double signal after six digit combo is entered.
7. Invalid Combination Entry—triple signal indicates old combo is still valid.

CAUTION: When selecting a combination do not use birthday or other predictable data. Store a copy of your combo outside of your safe!

BATTERY LOW WARNING:

- Repeated LED flashing and beeping during an opening indicates that the battery is low and needs immediate replacement.
- Use one 9–Volt alkaline battery only, Duracell™ or Eveready™ alkaline battery. The replacement of the battery annually is recommended.
- If the battery is depleted and will not open the lock, follow the instructions below. Lock contains a nonvolatile memory. Even with the battery removed the lock will retain all programming.

CHANGING YOUR BATTERY:

1. Slide the keypad housing up and carefully pull away from mounting surface to expose battery compartment.
2. Remove the old 9–Volt battery.
3. Remove the connector by unsnapping it from the two terminals on the top of the battery.
CAUTION! Hold onto battery terminal connector to avoid pulling the wires out of housing.
4. Replace with NEW 9-Volt alkaline battery.
5. Carefully position the keypad over the mounting bolts and push down. Ensure there are no wires or cables trapped between the housing and the safe door. Pinched cables can result in short circuit.

Additional instructions are available at: www.kaba-mas.com.

If you have a Sargent & Greenleaf® electronic lock see instructions placed inside packet.

ELECTRONIC LOCK WARRANTY

The La Gard® or Sargent & Greenleaf® electronic lock has a two-year warranty. If you want an extended lock warranty see Superior Safe's Extended Lock Warranty offer.



FREQUENTLY ASKED QUESTIONS

- **What if the lock is not working properly?** If the door is open, leave it open and call Superior Safe customer service at 801-377-7199.
- **What happens if my electronic lock goes bad after the two-year warranty expires?** You will have to contact a local locksmith unless you've signed up for Superior's extended lock warranty.
- **How do I reset my lock to a special combination?** If your safe has an electronic lock please see the La Gard® or Sargent & Greenleaf® operating instructions. If your safe's lock is mechanical contact your dealer or a local locksmith.
- **How can I tell if my electronic lock battery is getting low?** La Gard® and Sargent & Greenleaf® electronic locks have low battery warning indicators. If the lock's battery is dead the combination will not be affected. When possible, replace the lock battery with the door open. Try the combination several times before closing the door.
- **What if the safe's door will not close?** The door bolts could be extended into the locked position or something could be contacting the door. If the door bolts are extended, re-dial the combination and retract the door bolts rotating the door handle clockwise. It may be necessary to depress the bolt-detent lever located on the hinge side of the door midway up, near the door bolts.
- **If the safe's handle is loose, how can I tighten it?** The handle hub has a set screw that can be tightened with a 7/32" or a 1/4" Allen wrench. To prevent paint damage place a piece of cardboard between the Allen wrench and the door.
- **What if I lose my combination?** A record of your combination is kept on file at the Superior Safe's main office. Contact Superior Safe at 801-377-7199, or you can email to Superior Safe at: customerservice@superiorgunsafes.com.
- **Where is the best place to put my safe?** All home situations are different but we find the safe will be used more often if it is placed near a main bedroom location or an office or den.
- **How do I control humidity inside the safe?** Basements and garages tend to be areas of higher humidity. Make sure all guns are well oiled and use an electric dehumidifier or a moisture absorbing canister. Moisture canisters require continual maintenance.
- **Can I order extra shelves?** Yes, please have your model and serial number and call Superior Safe's customer service at 801-377-7199.
- **Can I add lights to my safe?** Yes, please see offer on the back cover.
- **Can I order touch-up paint?** Yes, please call Superior Safe's customer service at 801-377-7199.

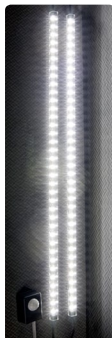
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OPTIONAL ACCESSORIES



"HOT ROD" ELECTRIC DEHUMIDIFIER

The Hot Rod protects your guns and other valuables from rust by controlling internal humidity. Our 12" universal rod easily installs in the bottom of your safe.



L.E.D. LIGHTING

Illuminate your safe's interior with our motion sensor activated LED light system. Bright 24" LED light bars allow for adjustable placement. The system comes standard on the Untouchable, Supreme, and Master Series.

Superior Safe offers the Hot Rod electronic dehumidifier and special LED lighting to all Superior Safe owners. Please contact customer service at 801-377-7199 or email customerservice@superiorgunsafes.com

EXTENDED LOCK WARRANTY

Extended lock warranties are available from Superior Safe for both mechanical and electronic locks. Choose from a 10-year, 15-year or lifetime lock warranty to ensure that you will never have to worry about the high cost of repairing or replacing the safe's lock.



Thank you again for choosing a Superior Safe. We know you will enjoy your new investment. Superior builds safes the right way—heavy and tough! Our safes are “a Step Above the Rest.” That’s why our safes are the heaviest, strongest safes on the market.

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